



Dru Cessac
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Pat Tons
Roofing, Repairs & Consulting
San Antonio, TX

Dear Pat,

This letter is to voice my appreciation for the recent roofing services your company provided at my home. Today, it is unusual to find a contractor that is truly committed to customer service and one that is willing to meet the commitments made to their customers. It is also unusual to find an owner that is personally involved in delivering quality service. You and your company met all commitments, ensured I was informed on the work to be performed and upon completion you personally discussed with me the work performed and made sure I was completely satisfied with the services performed. I especially appreciate the before and after pictures you provided; without them, I could not have been certain you actually performed the work you committed to.

I am available to provide a recommendation or commendation for your company should you need it in the future. Thank you for your commitment to excellent customer service and for making my roof repairs a positive experience.

Sincerely,

Dru Cessac
903 Montana Meadows
San Antonio, TX 78258